



November, 2002 ♦ Volume 25 Number 4

NOVEMBER 20 CCML MEETING AT BRIGHTON PUBLIC LIBRARY
SUBMITTED BY MARGARET BANDY

Dodie Stewart and Elaine Massie will host the Colorado Council of Medical Librarians on the morning of **Wednesday, November 20, 2002** in the meeting room of the **Brighton Branch Public Library**, 575 South 8th Avenue in Brighton, Colorado. The program will feature the joint project of the private Platte Valley Medical Center and the Brighton Branch Public Library to set up a Community Health Resource Center in the public library. Elaine, from the hospital, and Dodi, from the library, will describe how the project was set up and how it operates, and will offer a tour of the resource center.

The meeting will begin at 8:30 am with networking and refreshments. The program and tour will be 9:00 am – 10:15 am.

Following a short break, Lynne Fox from Denison Memorial Library, UCHSC, will present "Productivity in the Palm of Your Hand." The holidays are coming – will Santa bring you a handheld digital organizer? Will your letter to Santa ask for the right PDA for your needs? Lynne will discuss the PDA options on the market and the features available. She will also share useful web resources for PDA users.

Plan to stay for the business meeting from 11:00 am – Noon. Some surprises are planned! *cc*

CCML — EDUCATION MATTERS!

SUBMITTED BY BJ CROALL

A BIG THANK YOU to Joyce Condon for her pre-meeting presentation at the VA Hospital. Her informative talk about evidence-based medicine, and wonderful slides of England and Ireland were enjoyed by all. To download her EBM presentation go to the following URL at the CCML web site: <http://www.ccmlnet.org/prespapr.html>.

As reported at the September 26 CCML meeting, the top two choices from the continuing education interest survey were "Evidence-Based Librarianship" and "Palmtop Computers in the Library." Plans are being made to offer these classes in early February and March. Once dates, times, and costs have been set, information and registration materials will be sent to everyone.

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Should you need financial assistance to attend any of our CE courses or other continuing education opportunities, please keep our Professional Development Fund in mind. Details and an application are available on the CCML web site at <http://www.ccmlnet.org/profdev.html> In addition, MLA offers a Continuing Education Grant to eligible MLA members. Check it out before December 1, at <http://www.mlanet.org/awards/grants/index.htm>

The College of DuPage's **Soaring to Excellence** teleconference series will be downlinked at the Colorado Central Library System and a few other sites around the state. The programs include:

- ❑ November 15 – Building Another Bridge: Equal Access to Technology for Special Populations
- ❑ January 24 – Time Management: Getting Things Done
- ❑ March 21 – Library Support Staff Soar To Great Heights

Other programs being offered include “Designing Web Pages for Your Library,” on December 6; “Reference Series: Virtual, Digital and In-Library,” on February 7 and April 11; and “Electronic and Networked Information and Databases: User and Industry Perspectives,” on May 2 and June 6, 2003. The downlink site licenses are FREE to all libraries in BCR member states, so contact BCR if your library wants to participate.

More details, and contact information on all of the above are available at: http://www.bcr.org/~shoffhin/telecon/Colorado/colorado_main.html.

Please contact any of us with suggestions, questions, or concerns regarding CCML education matters. Thanks! Committee members: BJ Croall, Margaret Kleszynski, Susan Osborn, Sandi Parker, Dorothy Struble and Ellie Talmage. *CC*

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PROFESSIONAL DEVELOPMENT FUNDS AVAILABLE

SUBMITTED BY ELLIE TALMAGE

The Education Committee has up to \$500.00 in the Professional Development Fund which is available for use in continuing education course work. If you are interested in taking advantage of this opportunity, please get in touch with a member of the CCML Education Committee: BJ Croall (chair), Margaret Kleszynski, Susan Osborn, Sandi Parker, Dorothy Struble, or Ellie Talmage. *CC*

CRAIG HOSPITAL: THEN AND NOW CCML MEETING ON FEBRUARY 26, 2003

SUBMITTED BY GLENN PFLUM

The February meeting of CCML will be held on Wednesday, February 26, 2003 from 9:00 a.m. to noon at Swedish Medical Center. The program will be about Craig Hospital: how it came to be and what they are doing now. Although the media frequently overlooks Craig when it comes to “The Best Hospitals in America” poll, the hospital has consistently been in the top 10 rehabilitation hospitals in the U.S. for over 10 years. As part of our program they would like to give us a tour of the hospital. For that reason we will actually meet in Craig’s new education unit, and not Swedish Medical Center.

Our meeting will follow its usual format with refreshments served from 9:00 to 9:30; the program and tour will run from about 9:30 to 10:45; and our regular meeting will run from 11:00 to noon. Look in our February newsletter for more specifics on the program, directions, location and parking. I hope people will plan to attend. This should be an interesting meeting as we learn about a terrific local medical resource.

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VIDEOTAPING OUR ANNUAL MEETING

SUBMITTED BY BJ CROALL

The CCML Executive Committee and Education Committee have decided to videotape this year's Annual Meeting, instead of teleconferencing as we have done in the past few years. The finished videotape will be placed in the Isabelle T. Anderson collection at Denison where it will be available through Interlibrary Loan. We hope that members who are unable to attend the April 24, 2003 Annual Meeting will borrow the videotape to see what they missed.

Jerry Carlson has graciously volunteered to operate the camera – equipment issues are still being ironed out. *cc*



Libraries Rock, in Drew Carey's view

Drew Carey shows wonderful support for libraries in his home state of Ohio. Check out this article in the *Ohio Beacon Journal*:

http://snurl.com/Drew_Carey



MUSINGS FROM MAXWELL

SUBMITTED BY DICK MAXWELL

Those in the know weren't surprised to read about the successful use of duct tape in curing warts. This stuff has been used for decades for everything from fastening arteries to each other in bypass operations to keeping loose space shuttle wings in place long enough for reentry and landing, and repairing overcooked pasta. Of course it can remove warts painlessly.

It does make you wonder what else might be going on out there in that little corner of research where simple, everyday items are being used in experimental ways to improve your health and mine. Some possibilities...

Those ubiquitous refrigerator magnets in adorable little shapes reminding you of the phone numbers for your plumber, the kids' orthodontist, Pizza Hut, and some insurance salesman whose visit left you with a gaping hole in your short term memory...you think they only serve to cover up whatever color the appliance was originally? Think again. Some people are convinced that magnets can jerk large blobs of your blood from here to there in a therapeutic way, tugging at the iron in the corpuscles. Why spend tens or hundreds of dollars when you have only to harness the power you have at home. Fasten a few together, the number depending on the size of the area that is giving you problems, and then slap it in place (why not use duct tape?). If it works, great, but if not, you only paid for the tape.

Staples. We all have one or more staplers at home, possibly jammed in a drawer somewhere and pulled out only when one of the kids has a school paper ready to be turned in. OK, so you probably bought it so

Continued on next page

long ago that you don't remember what it cost, and you have a box of staples somewhere...possibly, but not probably, even in the same drawer. You don't have to pay for it every time you use it, do you? What does it cost to use a single staple? Somewhere in the neighborhood of not very much is my guess. Now think about the last time you had a little cut that you had to take care of yourself. You probably used a Band Aid or some other brand's version. Can we agree that the adhesive strip cost more than a staple? And what is used in all of the better operating rooms today? Staples, of course. The money saved over the years could help you fill up that three-car garage.

There's also a way to combine duct tape and staples to, shall we say, refine your personal appearance. Of course there are commercially available ways to remove every wrinkle and bag from your head and neck, but the key word here is "commercially." It costs seriously large amounts of money...not covered by the average health insurance plan...to have that nip and tuck plastic surgery, or to have enough Botox injected to eliminate the wrinkles, along with any trace of expression (other than blank) from your taut and frozen visage. In a simple, two-step process, you can do approximately the same thing yourself. First you, or a heavily-muscled assistant, pull the skin back around the edges of the sagging/wrinkled area until it is as smooth as you want it to be. A few pieces of the duct tape will hold the changes in place. Then you go to work, to a party...whatever your normal activities might be. See what kind of reaction the new you receives. If it's as positive as we would expect, you make it permanent with the stapler. If for some reason it needs refining, you simply remove and reapply the tape, re-sculpting until you achieve perfection.

Once you reorient your thinking, you can see how many health care professionals have been taking advantage of us over the years. What can a dentist or dental hygienist, for example, do that you or I can't do with a few simple power tools? A small hand sander could certainly make short work of that annoying and dangerous plaque. A carpenter's pry bar (one of the greatest inventions since the wheel) would shorten impressively the time needed to pull a tooth, and that speed would eliminate the need for repeated poking with a Novocain filled needle. A little blood? Spackle...and spackle also offers the perfect medium for filling the cavity cleaned out with the help of your battery operated power drill. It's a shame to think that an entire profession might be forced to look for a new line of work, but they must have known that this scam couldn't go on forever. *cc*

NHLBI PALM OS APPLICATIONS AVAILABLE

The **National Heart, Lung, and Blood Institute** has six diagnostic and evaluation tools for the Palm OS available from their website. Visit <http://hin.nhlbi.nih.gov/palmapps.htm> for a quick reference tool for heart attack signs, asthma treatment guidelines, a cholesterol management tool, and more.

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JOURNAL DATABASE IN PUBMED

Journal Browser has a new name and look. It is now called Journals Database. Check it out from the PubMed side bar, or read the NLM Tech Bulletin article below.

http://snurl.com/Journals_Database

(NLM Technical Bulletin, September-October 2002, New Entrez Database: Journals) *cc*

ALTERNATIVE WEB BROWSERS FOR PUBLIC USE

Web browsers are among the most important programs used in libraries today. Everything from the library catalog, to online databases, to user email now relies on using the ubiquitous web browser.

Most libraries make either Internet Explorer or Netscape available to their patrons. However, we know that these “standard issue” browsers can cause a lot of problems on public PCs. Both Internet Explorer and Netscape invite and encourage customization by the user. Patrons freely download such programs as browser plugins, instant messaging applications, custom toolbars, and more. All of this customization can lead to stability issues and usability roadblocks.

Another concern is privacy, especially regarding health issues. Anyone so inclined can easily spy on where a previous computer user may have been surfing. But now that we have so much web-based email and online commerce, the dangers of hacking, impersonation, or identity theft become even more acute. Particularly in the public setting, the features and security problems of standard browsers are an invitation to mischief.

Many libraries have tried to permanently customize, or “lock down” certain features in web browsers. Typically these efforts have been pursued through security products of third party vendors. The problem with this approach has been that third party vendors cannot keep up with the breakneck pace of new operating systems and Web requirements.

There are alternatives to third party vendor solutions, and the good news is – they’re free! One of the best known is **Public Web Browser**, from <http://www.teamsoftwaresolutions.com>. Public Web Browser is easy to configure, and enables such functions as: locking down Favorites, locking down menus, setting a timer, and displaying your policy on Internet usage to the patron on startup.

Continued on next column

More on Public Web Browser and other solutions can be found in the following *Library Journal* article, “Does Your Library Need A Different Web Browser?” by Andrew Mutch and Karen Ventura:

http://snurl.com/Different_Browser

CQ

MCMLA REPORT SUBMITTED BY LYNNE FOX

MCMLA 2002 in Topeka was a great success. There were over 100 registrants and 20 exhibits. The hosts of the meeting did a great job of promoting the conference and making us feel welcome.

Some highlights of the conference included the “Creating Influence” CE taught by Lisa and Frank Traditi. The class focused on crafting messages about who you are in order to demonstrate your value to others. Another highlight was the “Generation Mix” CE, which addressed different work styles and attitudes that show up across different generations.

Great general sessions included the “Perfect Storm” presentation by Judith Messerle about our ability to change and adapt to change; “Understanding the Bioterrorist Threat” presented by Jerry and Nancy Jaxx; and “Paws to Consider” presented by Kathy Gaughan, about the psychological and practical benefits of service animals.

Whitney Davison-Turley gave an overview of PDAs, PDA applications, and PDA programs in Health Sciences libraries - it is available online from the following RML web page:
<http://www.nlm.nih.gov/mcr/technology/>

CQ

Are you an informationist? Join the discussion of new labels and roles for medical librarians. A great starting point is MLA’s web site on the Informationist concept –

<http://snurl.com/Informationist>

MARLA GRABER RETIRES

SUBMITTED BY CATHERINE REITER

Marla M. Graber, MLS, AHIP, Deputy Director and Associate Professor, Denison Memorial Library, University of Colorado Health Sciences Center (UCHSC), will retire December 31, 2002.

Appointed Associate Director in January 1993 (her title was changed to Deputy Director in 2000), Marla's responsibilities include overseeing Denison Library's daily operations and numerous programs. The smooth operation of the library is testimony to Marla's energy, ingenuity, and skill.

According to Rick Forsman, Denison Library Director, "Throughout her career, and especially during her years at Denison, Marla has exemplified our profession's dedication to excellence in customer service and the continual enhancement of library programs and personnel. Her knowledge and keen judgment have helped reshape our priorities and roles over time, making a lasting difference in the library and bolstering our image across the campus."

Some of the highlights of Marla's career at Denison include:

- ❑ Bringing library faculty and staff together into a cohesive team
- ❑ Molding the library's culture to focus on customer service
- ❑ Introducing accountability by insisting that decisions be made based on data, not conjecture, and establishing and monitoring performance standards for library faculty and staff
- ❑ Serving as a proactive library liaison to the School of Nursing (SON) and developing strong working relationships with SON faculty
- ❑ Teaching and promoting the use of evidence-based health care on campus
- ❑ Collaborating with UCHSC faculty on a number of research and informatics-related projects
- ❑ Shepherding the Colorado Shared Automated Library System (SALS)/MEDCONNECT project
- ❑ Working tirelessly to secure state funding for Colorado's libraries

Marla began her tenure at Denison in January 1989 as Coordinator of Information Management Education (IME), developing Denison's IME program, designing courses, and providing instruction to UCHSC faculty, staff, and students. The following year she was promoted to Head of Cataloging and Database Management.

Prior to coming to Denison, Marla was the Director of Library Services at Swedish Medical Center in Englewood, CO, from 1977 to 1984. After leaving Swedish, she was self-employed as an information consultant and spent one year working for the Bibliographical Center for Research in Denver.

Marla began her career in health sciences librarianship as a Medical Bibliographer and later as Chief of Information Services at the National Institute of Drug Abuse Regional Training Center, both at the University of Oklahoma Health Sciences Center. It was during this period that Marla was one of the first librarians in the U.S. trained to search the newly developed MEDLARS database, precursor to PubMed. She received her MLS with an emphasis in health sciences librarianship from the University of Oklahoma, Norman, OK, in 1972.

Very active in CCML, Marla served as President in 1980 and chaired the Education Committee in 1991 and again in 1999-2000. She has also been an active member of the Colorado Library Association (now Colorado Association of Libraries), serving on its Legislative, Long Range Planning, and State Funding Committees. She has served in a number of capacities for the Medical Library Association

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(MLA) and its Midcontinental Chapter (MCMLA), including chairing MLA's Continuing Education Committee (1996-1997), chairing MCMLA's Research Committee (2001-2002), serving on MLA's Professional Development Task Force (1997-1999) and 1995 National Program Committee (1993-1995), and serving as Recording Secretary for MCMLA (1988-1989).

Marla is an extraordinary advocate for the library community whose leadership sets an example for others. But, one of the things she has been most adept at is reminding us of the importance of people. Marla is always the first to volunteer to mentor a library school student or to share her expertise with younger colleagues. Many CCML members have benefited from Marla's wisdom and guidance over the years.

Helen White, Circulation Evening Supervisor at Denison, recently recalled Marla's kindness and thoughtfulness when she was a new employee at Denison seven years ago. "I found Marla to be so friendly and helpful. She seemed to be genuinely interested in me and how I was doing. I don't know how Marla remembers birthday cards for all of the library staff but she has never forgotten my birthday".

Liz D'Antonio-Gan, Denison's Research Support Specialist, remembers Marla's generosity. "Several years ago I wanted to check out a book from Denison but I was just an Emporia library school student at the time. Marla walked by the Circulation Desk, realized my dilemma, and asked Circulation staff to check the book out for me in her name. She didn't even know me! That was during my very first class at Emporia. Little did Marla know that she was instrumental in starting me out in my library career."

After a long, successful career, Marla just wants to have a little fun. Retirement offers new opportunities to engage in her many personal interests and pursuits, including gardening, music, travel to exotic places, and spending more time with her husband Leon, daughter Michaela, and grandson Eric.

Those of us who know Marla well recognize the loss of her expertise to Denison Library, UCHSC, and the entire library community, but we wish her all the best in her well-deserved retirement. Thank you, Marla, for your hard work and dedication to your colleagues. You will be greatly missed!

A UCHSC committee has been appointed to begin a national search for her successor at Denison. The committee hopes to name a new Deputy Director by mid-2003. Finding someone to fill Marla's shoes will not be easy! ☺☺

GREAT PR FOR YOUR LIBRARY!

J. Michael Homan recently wrote an article for the HealthLeaders Web site: "The Role of Medical Librarians in Reducing Medical Errors." Homan is director of the Mayo Medical Libraries (and former MLA president). The article identifies medical librarians as the hospital's information experts," and provides a number of great talking points. See:

<http://snurl.com/95y>

A CALL FOR CHANGE IN ACADEMIC PUBLISHING

Henry Hagedorn is the editor of a new online journal – *The Journal of Insect Science*. In an open letter, Hagedorn writes about the problems now facing academia as a result of high journal pricing. The author resigned his position as editor of *Archives*, in order to begin a new online publishing venture with the University of Arizona Library as partner.

<http://snipurl.com/CallForChange>

CALENDAR

2002

November

20 CCML meeting:
Brighton Public Library

2003

January

16 Executive Committee meeting
31 Council Quotes deadline

February

7 Mailing deadline
14 Mailing
26 CCML meeting:
Swedish Medical Center

March

12 Executive Committee
luncheon & meeting
28 Council Quotes deadline
28 Renewal notices return deadline

April

4 Mailing deadline
11 Mailing
24 Annual CCML Meeting –
UCHSC (Humphreys Lounge)

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"For there was never yet philosopher
That could endure the toothache patiently."

Much Ado About Nothing
Act V Scene 1.

COLORADO COUNCIL OF MEDICAL LIBRARIANS OFFICERS AND COMMITTEE CHAIRS

2002 /2003

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Web Editor	Lynne Fox
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Internet	Lynne Fox
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Colorado Library	
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State Library Planning	
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