



September, 2002 ♦ Volume 25 Number 3

**DENVER VA MEDICAL CENTER HOSTS SEPTEMBER PROGRAM
SPEAKER: JOE GAL, PhD, OF THE UNIVERSITY OF COLORADO
HEALTH SCIENCES CENTER
SUBMITTED BY LIZ ALME**

On **Thursday, September 26th**, the Colorado Council of Medical Librarians will meet at the **VA Medical Center in Room 111 of Building C**. The meeting will begin at 8:30 a.m. with an education program on Evidence Based Medicine by Joyce Condon (see below). The schedule and the map for the meeting are included in this mailing.

Joe Gal, PhD, Professor of Medicine, Pharmacology and Pathology at the University of Colorado School of Medicine and Director, TDM-Toxicology Laboratory at the University of Colorado Hospital, will present a program on his recent research on chirality or "Handedness," which he says has an interesting implication for librarians in literature searching. Gal, who is presenting in Hamburg, Germany the week before our meeting at an international conference on "Handedness", says his work gives a new look at research and communication of scientific and medical information. He will explain this phenomenon and its manifestations in an informative and entertaining presentation, using medical and scientific illustrations from his stamp collection.

Dr. Gal has an international background including graduation from high school in Budapest, Hungary, receiving a BS Degree in Cairo, Egypt, earning his PhD in organic chemistry from the University of California, Davis, and receiving in 2000 a Rockefeller Foundation Residency award at the Bellagio (Italy) Study and Conference Center. His fields of interest include pharmacology, drug metabolism, and the subject of his presentation, chirality. Since 1999 he has been associate editor of the ENANTIOMER, a journal of stereochemistry, published by the Taylor and Francis Health Sciences Group. *cc*

**FREE TOUR OF OXFORD, BATH AND YORK FOR CCML MEMBERS
SUBMITTED BY JOYCE CONDON**

Take a virtual tour of some of England's most renowned old cities, and learn about the latest applications of Evidence-Based Healthcare at the Oxford Centre for Evidence-Based Medicine. The tour leaves just prior to the September CCML meeting. Departure time is at 8:30 a.m., Thursday September 26th, from the VA Medical Center in Denver (see meeting map for location and driving directions).

Continued on next page...

Plan to join the tour to find out about the latest EBM publications, tips on techniques for quickly appraising an article, and to see a short demonstration of an EBM tutorial. If none of this piques your interest, come to see a virtual tour of Bath, Oxford and York! *CC*



“We unravel every riddle
For every individdle,
In trouble or in pain ...”
(see page 10)

**ANOTHER
SUCCESSFUL ANNUAL
MEETING — THANKS TO
SPONSORS!**

SUBMITTED BY LIZ ALME

We want to again thank our 2002 CCML Annual Meeting sponsors for funding expenses to make it another successful meeting. Big thanks to:

NN/LM-MCR for sponsoring the tele-video conferencing which included sites at Grand Junction (Mesa State College) and Pueblo (Pueblo Community College/AHEC)

ELSEVIER, MATTHEWS and MAJORS for sponsoring the lunch.

MD CONSULT for sponsoring the refreshments. *CC*



Did you know Tom Hanks played a librarian? How about Catherine Deneuve? Find out which movies they were in, as well as what other movies feature librarians, in this exhaustive list:

www.lib.byu.edu/dept/libsci/films/performers.html

MEMBERSHIP NEWS

SUBMITTED BY AMANDA ENYEART

For directory changes and new members please see the Print edition of Council Quotes.



Come confer, converse, and consort
with your fellow wizards!
(see page 10)

**CCML — EDUCATION
MATTERS!**

SUBMITTED BY BJ CROALL

Thanks to all who responded to the Education Committee's e-mailed Continuing Education Interest Survey. Based on your responses, we plan to offer a couple of CE courses that you will find useful in your career. We'll keep you posted on classes, dates, times, cost, etc.

Since a stop in Denver is not on NN/LM's training schedule this year, we hope everyone will keep an eye out for local continuing education opportunities and post them to the CCML listserv. Check out the Education section on the CCML web site too.

The MCMLA meeting in Topeka, Kansas, Oct. 5-8, offers a variety of CE classes including **Consumer Health Information** presented by Stephanie Weldon, and **Creating Influence: Getting What You Want**, presented by Lisa and Frank Traditi. Hope those of you attending the meeting get to see our CCML stars in action!

BCR has published its training schedule and has several upcoming offerings that may interest CCML members: **Cataloging: Internet Resources**, — October 4, 2002; **Preventing**

Search Rage: Government Resources, — January 22, 2003; **OCLC MARC Basics**, — September 24 or December 3, 2002. Read about these and other BCR offerings at <http://www.bcr.org>, or link to the BCR site through the CCML home page under *Education - Continuing Education Opportunities*.

Don't forget the Colorado Association of Libraries inaugural conference coming up Oct.

17-20, 2002, in Keystone. View CAL conference classes at <http://www.cal-webs.org>.

Please contact any of us with suggestions, questions, or concerns regarding CCML education matters. Thanks! Committee members: BJ Croall (chair), Margaret Kleszynski, Susan Osborn, Sandi Parker, Dorothy Struble & Ellie Talmage. *cc*

In Memoriam - Anita Westwood – see page 8



Anita Westwood pictured in 1987...

**DENISON LIBRARY ANNOUNCES NEW
INTERLIBRARY LOAN FEES
SUBMITTED BY CATHERINE REITER**

Effective January 1, 2003, Denison Memorial Library at the University of Colorado Health Sciences Center will increase ILL fees for Colorado libraries by \$1 per item for regular service. The fee for OCLC GAC referral service will also increase by \$1 per item. Fees for rush and other special services will remain the same. Please see the chart below for the new fees.

Denison's interlibrary loan staff reviews operating costs annually to make any necessary adjustments in fees. The last increase for Colorado libraries was in 1997.

If you have any questions or comments regarding the new fees, please contact Catherine Reiter, Head of Resource Services, 303-315-6444 or *Catherine.Reiter@uchsc.edu*.

**DENISON MEMORIAL LIBRARY
UNIVERSITY OF COLORADO HEALTH SCIENCES CENTER
LENDING FEES AND SERVICES**

LIBRARIES & COMMERCIAL DOCUMENT SUPPLIERS/INFORMATION BROKERS

Effective January 1, 2003

ARIEL: 140.226.6.29
OCLC Code: COU

DOCLINE LIBID: COUCOL
SERHOLD Code: COL

SERVICE	LIBRARIES	DOCUMENT SUPPLIERS / BROKERS
Regular Service [Maximum 48-hour delivery, M-F]	University of Colorado Libraries: \$6/item Other Colorado Libraries: \$9/item	\$20/ item
Same-Day RUSH photocopy Service [M-F; Requests received after 3PM may be processed the following business day]	\$20/item	\$40/tem
OCLC GAC Referral	\$6/item	N/A
Citation Verification [Upon request]	\$25/item	\$25/item
Item NOT available at Denison Library	N/A	\$25/item [Regular Service] \$50/item [48-hour Rush]

CONSUMER HEALTH LIBRARY DIRECTORY SUBMITTED BY STEPHANIE WELDON

Do you have a Consumer Health Collection? Is it available to the public? Add your library to the Consumer Health Library Directory. <http://nmlm.gov/hip/chdir/>

UCITA UPDATE SUBMITTED BY JENNY GARCIA

For those of you who are following further developments with UCITA, there is a collection of articles at

<http://makeashorterlink.com/?L3A5622B1>

The latest article is "UCITA Still Haunts IT" which was published this week in Computerworld. *cc*

You won't be in Kansas anymore!
(see page 10)



MUSINGS FROM MAXWELL SUBMITTED BY DICK MAXWELL

As you can tell from what you're reading, writing skills are inconsistent, at best, among the citizens of the Twenty-First Century. While you might think we'd have figured it out by now, eons after our first scratches on cave walls, a glance at a small stack of memos at work, or a short trip through your e-mail box could make you reconsider your rosily optimistic view. Blame television, e-mail, short attention spans or alien brainwave takeovers...you choose...but there's enough recognition of the problem to have spawned a mini-industry offering to turn your skills around, for a fee, and to change the way your bosses, peers, relatives, friends, and total strangers perceive you.

A recent flyer from a company offering daylong seminars, guarantees that it will help you write better, faster, and more clearly, for something in excess of \$300. Here, for a better price, is an abbreviated version of what this session might offer, based on some of the skills the flyer says that you need but, sadly, lack.

1. *Reduce your writing time by 30% or more!* How? Eliminate the two things that are most likely to slow the process: thinking and editing. Just start writing. What you hope to get across will eventually come to you and work its way into the mass of words flying from the keyboard to the monitor. When you finish, don't agonize. Somewhere in there is your point...possibly more than one...and the people you're writing to/for will get it. If not, they don't deserve to get it, do they? If you're a bit anal, you might want to run the spell checker, but you will lose a lot of time that way. Let your creative side show by not worrying about a few misplaced letters or phrases...send it! Apply this process to everything you write during the day, and that 30% reduction might just turn into nine holes of golf. You earned it!

Continued on next page...

2. *Let your personal style show through, making your writing much more interesting and effective!* Not a touchy-feely kind of boss? Then why send the typical mealy-mouthed, pat-on-the-back type of memo? “Jones, while it’s unfortunate that you sent the shipment of 30,000 freshly killed, gourmet tortoises intended for the Meat Eater’s Festival in Sheboygan to the World Vegan Retreat in Berkeley, and 3.8 tons of tofu to the carnivores, costing the company a small truckload of money, and any future business from either group. I’m sure your intentions were good, and those address labels were very neatly typed and centered on the boxes.”

Write it the way you feel! “Jones, do we have the correct address for your next of kin?”

3. *Don’t be overcome by puzzlement when confronted by choices between words such as “affect” and “effect,” or “whose” and “who’s.”* You need to realize that it just doesn’t matter...no one else can tell the difference either! (with the possible exception of Mr. VanWiganon, your sophomore high school English teacher, but, hey...he’s still teaching high school English, while you’ve gone on to become...whatever it is that you’ve become)

A quick reminder, just in case: “Shirley’s affect was borderline pathological when she saw the effect the wolverine was affecting on her affectionate ferret, Isaac Newton, due to some very effective gnawing. She affected a Norwegian accent when she screamed.”

4. *Simple ways to add impact to EACH and every sentence!!!!!!!!!!* Or...try the subliminal approach: “We realize that you have a wide variety of options in making your company’s choice of a corporate toilet paper holder (*We have your puppy! ‘ARF!!’ Buy Acme or you’ll never see her again! We’re serious!*), and we can only hope that you’ll give the Acme LaGizmo II careful but impartial consideration. Thanks.”

5. *Some techniques used by professional writers to stimulate and retain reader interest.* “She gasped as his bulging muscles rippled bulkily, bursting open the top three buttons on his taut, silky pirate garment. As her milky globes rose to meet his gaze, she saw his pupils dilate, and could sense his knees weakening. The 38th meeting in our series to tweak the mission statement will be held this Thursday from 2:00 to 4:00 p.m. in the Bottom Line Room. Intravenous caffeine will be provided.”

6. *Trimming the fat from your business documents.* Use these powerful techniques with caution, since obfuscation has its place. “At the moment, we are seeing our position in the market appear to become more and more robust, due largely to our quality initiatives, and creative bookkeeping. We can see it trouble and confuse our competition, which can only fear for its own future as our superior products and associates arrest the attention of increasing numbers of customers.” Fine, don’t you think? Trim a *little* of the fat, but show restraint or, with a cut here and a cut there, you might end up with a bit too much clarity: “We are...in...trouble and...fear...arrest.”

7. *Remove stiff and outdated verbiage (such as the preceding), and replace it with sharp, clear, today-type language, improving understanding.* NOT “Good fellows, well met...hearken to my words, as I endeavor to bequeath to you the knowledge gained o’er these many winters, which I have spent plumbing the very depths of my soul for the wisdom needed to guide our enterprise to the heights of a success beyond all of our most piquant dreams. Feign deafness at thy peril.”

MORE CONCISE: “Dudes! Whasssup? Dig it and do what I’m sayin’ or your sorry butts is out.”*cc*

THE SEMANTIC WEB

SUBMITTED BY KAREN WELLS

I attended the World Wide Web Consortium (W3C) held in Honolulu, HI in May. W3C is an international working group for the betterment of the web, with the goal of developing technologies that will create collective understanding on the Internet and elsewhere. One of the goals of W3C is to create a Semantic Web. The object is to create a knowledge-based web that computer programs can manipulate in a rational way. This will enable more efficient data discovery, management, automation, and integration across a variety of applications.

To lay the groundwork for the Semantic Web, we must create better linked and defined data. Three technologies that will aid in this preparation are XML, RDF, and the development of ontologies.

XML is a simplified browser-enabled version of SGML, with the richness of SGML but infinitely extensible, allowing the development of an infinite number of document types. XML is expected to entirely replace HTML as the dominant language on the web. Unlike HTML, XML allows the design of one's own markup language. The hypertext linking capabilities of XML enable bi-directional and multiple-way linking. In addition, XML is intended to support the provision of metadata-rich indexing to XML documents. You can read more about XML at <http://www.w3.org/XML/1999/XML-in-10-points>.

XML utilizes a structural specialized metadata standard, called the Resource Description Framework (RDF). RDF uses a class system and serves as a basis for metadata processing. Classes are hierarchical and can be extended and refined through subclasses. Collections of classes are called schema, and are generally developed for a specific subject.

As Tim Berners-Lee explains it, "In RDF, a document makes assertions that particular things (people, Web pages, or whatever) have

Continued on next column...

properties (such as "is a sister of," "is the author of") with certain values (another person, another web page.) This structure turns out to be a natural way to describe the vast majority of data processed by machines."

Ontologies, or collections of information, are another area of interest to the W3C. Ontologies describe concise, simplified versions or conceptualizations of the world to the computer, documenting formally defined relationships among terms. The body of formally represented knowledge is called a conceptualization, and it is based on the objects, concepts, and other entities that exist and the relationships that occur between them.

In our world, an example is MeSH (Medical Subject Headings) with its controlled vocabulary and hierarchical tree structure which defines the relationship between terms, and MeSH's scope notes, which define terms. Just like MeSH, most ontologies typically include taxonomies and sets of inference rules that apply to that taxonomy. The taxonomy defines classes of objects and relations among them. In addition, classes, subclasses and relations among entities are also defined. (Using MeSH: An odontogenic cyst is treed under a jaw cyst, under a bone cyst, under a cyst, and under a neoplasm. Therefore, an odontogenic cyst is a neoplasm.) But unlike MeSH, in ontologies the relationships are not just tree-like (up and down), but horizontal as well, or across subject categories, just as they are in the real world.

Decisions about ontologies, based on inference rules, can help deduce further relationships between classes. An "Agent" is a term for a computer that asks questions within an ontology, to infer or deduce other relationships built upon the relationships, hierarchies, and vocabularies already within the system.

The Semantic Web uses these tools (and many others) to give information well-defined meaning, so that computers and people will work better together. The content of the web

Continued on next page...

today is designed for humans to read, not for computer programs to manipulate in rational ways. The result is that the typical search can retrieve a million hits, with many of those hits containing the target words, however the meaning of each hit is often different. (If you look for "heat," for example: a temperature? warmth? passion? or a place, person or business with heat in its name. The trouble is, the word, "heat" has no meaning, no semantic substance to the computer).

In the future, computers will be able to make associations between these concepts, just as we do. That is the goal of the Semantic Web. In the Semantic Web, machines automatically make associations for us, based upon rules we create. The rules will be based on language, logic, and mathematical reasoning, and are enabled by a host of technologies including RDF and XML.

The net result of developing the Semantic Web will be much more efficient resource discovery than what we have today. The economic impact will be correspondingly positive. Searchers will be able to much more effectively find and organize information. Furthermore, relationships between concepts and ideas will become much more evident. The Semantic Web will eclipse our current web, as it is a knowledge-based system as opposed to an enormous, static assortment of digital documents. Almost every aspect of our lives in which computing has an effect will be significantly impacted.

Read more about this in Scientific American. Berners-Lee, TB. The Semantic Web, May 2001, pages 35-43. CC



Ease on up the road ...
(see page 10)

REMEMBERING ANITA WESTWOOD

SUBMITTED BY ROZ DUDDEN,
MARGARET BANDY, SARA KATSH

Anita Westwood, librarian at Denver Health Medical Center (then Denver General Hospital) for 16 years, died May 30 at her home in Florida after a long illness. She was 65. Anita and her husband, Ronald, lived in Denver from 1970 until retiring to Pinellas Park, FL, in 1990. Anita was an active volunteer in the reference library at the veterans hospital in St. Petersburg.

As CCML President in 1987, Anita encouraged members to celebrate the 200th anniversary of the U.S. Constitution. With Susan Brandes, she coordinated the joint DAHSLC/CCML Administrators' Reception. That year also saw the arrival of DOCLINE in the Midcontinental Region and the retirement of two long-time CCML members: Ruth Gilbert, VA librarian since 1966, and Dorothy Sullivan, Saint Joseph Hospital library assistant since 1965. As if Anita's contributions as president were not enough, from 1988 to 1990, she was co-editor of the Council Quotes with Sharry Diquinzio. And that was before word processing!

Anita was proud of CCML, and was an enthusiastic promoter of the organization. Joyce Condon, Saint Joseph Hospital Reference Librarian, recalled that it was Anita who first told her about CCML when Joyce was considering a career change. Anita was a kind and gracious person as well, and had a great sense of humor, which made her a delightful person to have on any committee. CCML members who knew Anita will remember her as a cheerful person who would always lend a hand. She helped out Fred Dudden when he started the library at the short-lived Davis Institute for the Care and Study of the Aged on the DGH campus. She could always be counted on to give advice and was well respected at Denver General.

As quoted from the Rocky Mountain News, June
Continued on next page...

8, 2002: "Mrs. Westwood was an avid genealogist and an active member of the Daughters of the American Revolution - a bit of irony that delighted her and her English-born husband. She traced her Revolutionary heritage back to Virginia settler Jacob Spitler, who later became one of the earliest settlers of Ohio. Mrs. Westwood served four years as president of the Colorado Chapter of the DAR. Born in Toledo, Ohio, Mrs. Westwood received a master's degree in library science at Case Western Reserve University in Cleveland.

"Mrs. Westwood was an avid cook, specializing in desserts and pastries. She also enjoyed crocheting and needlework. But her greatest passion was animals, especially wolves. "She enjoyed animals all her life," her husband said. "In our time, we had four dogs. And she really had a great love for wild animals. She always said she'd like to have lived in Alaska or in the Old West, and I think this was where the thing with the wolves came in. That, and the fact that they're the ancestors of the dog, and she really loved dogs."

"The Westwoods enjoyed traveling, but when she became ill last year, her cardiologist warned her not to take a long-planned trip to England with her husband. "She insisted that I go, since we already had the tickets," Ronald Westwood recalled. "So I was there for three weeks, and her sister came and stayed with her during that time. She later told me how very pleased she was that she'd had that special time together with her sister."

Because of Anita's love for wolves, family members have requested that memorial donations be made to The Toledo Zoo to support its gray wolf program and exhibit, c / o Regina Hyldahl, P.O. Box 140130, Toledo, OH 43614.



COME TO THE CCML ANNUAL PARTY! SUBMITTED BY JERRY CARLSON

Come confer, converse, and consort with your fellow wizards at the 2002 CCML Annual Party, on Saturday, October 19, 12-4 p.m. (or later) at Immediate Past President Jerry Carlson's home in Cheyenne. Note that this is after MCMLA, so you won't be in Kansas anymore. Yes, it's a Wizard of Oz party. Since Halloween is coming up as well, feel free to dress as your favorite character from the books or the movie. You'll also be on the lookout for lions, tigers, bears, and more. A Trolley Tour of Cheyenne is under consideration – more details later.

A variety of soups (lovingly brewed by Kathy, the Other Good Witch of the North, and A Very Good Man, But Ve-e-r-r-y Mysterious) and drinks will be provided; please bring an appetizer, salad, bread, or dessert to share.

You don't need a tornado or a Yellow Brick Road to get there – directions are elsewhere in this mailing.

So – if you have the brain to mark your calendar, the heart to make Jerry feel good as host, and the courage to climb out of the Denver box for the day – welcome to Jerry's home! cQ

MAKE A SHORTER LINK!

Ever have to send someone a long URL that you know will get broken by their email program? Try the Make a Shorter Link or Tiny Link web sites (<http://makeashorterlink.com/> or <http://tinylink.com/>) You can make a custom URL that's much shorter and also easier type. And it's free! cQ

WEBLOGS: CLIMB ON BOARD

Weblogs, or “blogs” are the latest Internet fad. According to *whatis.com*, a weblog is “a Web site of personal or non-commercial origin that uses a dated log format that is updated on a daily or very frequent basis with new information about a particular subject or range of subjects. The information can be written by the site owner, gleaned from other Web sites or other sources, or contributed by users.”

“Bloggers,” or blog owners, can use a variety of software for updating their weblogs. One of the most popular is a product called Blogger (<http://www.blogger.com/>) Blogger-based blogs are updateable from any computer with an Internet connection. Other types of software, such as Radio Userland (<http://www.userland.com/>) require special software that runs on your own computer. Whatever the software, the point of blogging is that it’s always quick and easy to add updates to your weblog. No HTML coding is required!

There are many library-based weblogs already in existence. Most have consistently great content that will make you want to check back again and again. Here is a brief list of some popular library weblogs:

- ❑ **Library Stuff** – Steven Cohen’s weblog is a general library weblog that also collects links to a ton of other library weblogs. <http://www.librarystuff.net/>
- ❑ **Library Weblogs** – Not really a weblog, but it does collect a lot of links to various weblogs, arranged by country of origin. Also has pointers to some great articles about blogging by librarians. <http://www.libdex.com/weblogs.html>
- ❑ **Wayne State University Medical Library** – here is an example of a medical library using weblog technology to keep its patrons informed. <http://wsumedlibrary2.blogspot.com/>
- ❑ **Librarian.net** – Jessamyn West runs this site, which is a good example of a

personal weblog that stays consistently interesting and addictive.

<http://www.librarian.net/>

- ❑ **The Shifted Librarian** – Jenny Levine’s weblog can be more technically oriented, but also includes great discussion of copyright and general library issues. <http://www.theshiftedlibrarian.com/>
- ❑ **ResearchBuzz** – Tara Calishain’s weblog and newsletter focuses on new Internet resources, search engines, and search engine technique. <http://www.researchbuzz.com/>
- ❑ **Boing Boing** – Not a library weblog, but one of the most popular `blogs on the Internet. <http://www.boingboing.net/>

A related topic to blogging is that of “RSS feeds”. RSS, short for Rich Site Summary, is a method of sending out blog entries as news feeds, which can be picked up by other blogs or by special aggregator programs. ☞

KUDOS TO LYNNE FOX!

Lynne’s [Medical Reference for Non-Medical Librarians](#) web site received prominent mention in the ResearchBuzz email newsletter:

<http://makeashorterlink.com/?E1A7514B1>

LINKOUT AND EFTS PARTICIPATING LIBRARIES

Find out which libraries are participating in EFTS:

<http://nml.gov/libinfo/docline/efts.html>

Find out which libraries are participating in LinkOut:

http://www.ncbi.nlm.nih.gov/entrez/journals/active_libraries.html

CCML CALENDAR

2002

September
26 CCML meeting:
Denver VA Medical Center

October
17 Executive Committee meeting
25 Council Quotes deadline

November
1 Mailing deadline
8 Mailing
20 CCML meeting:
Brighton Public Library

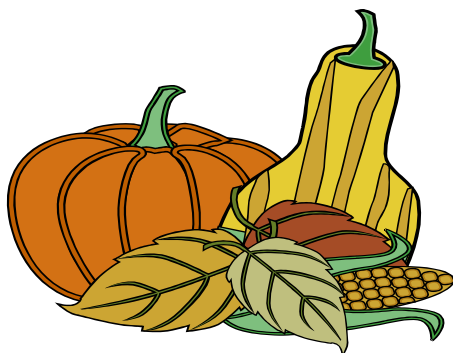
2003

January
16 Executive Committee meeting
31 Council Quotes deadline

February
7 Mailing deadline
14 Mailing
26 CCML meeting:
Swedish Medical Center

PUBLICATION STATEMENT

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"If you want to build a ship, don't herd people together to collect wood and don't assign them tasks and work, but rather teach them to long for the endless immensity of the sea."
Antoine de Saint Exupery



COLORADO COUNCIL OF MEDICAL LIBRARIANS OFFICERS AND COMMITTEE CHAIRS 2002 /2003

Elected Officers

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Secretary	Marianne Morrison
Treasurer	Daphne Norsworthy
Past-President	Jerry Carlson

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& Assoc. Editor	Martha Burroughs
Mailing Coordinator	Betty Snipe
Membership Database Coordinator	Amanda Enyeart
Parliamentarian	Barbara Wagner
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Journal Locator	Gene Gardner
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Internet	Lynne Fox
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Colorado Library Marketing Council Representative.....	Connie Baker
Colorado Political Action Committee.....	Paul Blomquist
State Library Planning Committee Representative.....	Sue Coldren