



September 2007 ♦ Volume 30 Number 3

**SEPTEMBER 19, 2007 GENERAL MEMBERSHIP MEETING**  
SUBMITTED BY LILIAN HOFFECKER

The September 19<sup>th</sup> meeting will take place at the Medical Center of the Rockies, part of the Poudre Valley Health Systems (PVHS) in lovely Loveland. Hosted by Jerry Carlson and the PVHS Library, Jane Jostes-Wanek, MS, RN, is the Staff Development Coordinator for the PVHS and our guest for the main program. Her topic, *What Magnet Means, How We Achieved It, and How Libraries Help Achieve It*, will discuss the process involved in achieving magnet status, an effort in which Jane has significant experience.

Don't forget, as usual a networking session will precede the main program - a time to catch up with or meet other CCML members. And of course the business meeting will follow the main program - the best way to learn what's happening in medical librarianship in Colorado and Wyoming! The agenda and map will be sent out later by email to the list.

In case you have a little extra time on your way home from the meeting, "...bargains galore can be found just down the roundabouts at the Outlets at Loveland ([www.outletsatloveland.com](http://www.outletsatloveland.com)), while fine dining and shopping abound across the way at The Promenade Shops at Centerra ([www.promenadeshopsatcenterra.com](http://www.promenadeshopsatcenterra.com))," says Jerry. ☺

**ROZ DUDDEN TO BRING HER BOOK TO THE  
SEPTEMBER MEETING**  
SUBMITTED BY ROZ DUDDEN

If you ordered Roz Dudden's book pre-publication, you may well get you copy before the Sept 19<sup>th</sup> Meeting. Bring your copy and she will be glad to sign it. In case, you were not keeping up with Roz's activities, she applied for and received an NLM Publications Grant that finished after two years on October 1, 2006. The resulting book,

*Continued on next page....*



which Roz will bring to the meeting, is due on bookstore shelves on Sept 1. Well, not really, but if you order it after Sept 1, you should get it promptly, unlike all those who ordered it last spring!

From the publisher's website: (<http://www.neal-schuman.com/db/0/590.html>)

**Using Benchmarking, Needs Assessment, Quality Improvement, Outcome Measurement, and Library Standards: A How-To-Do-It Manual**, by Rosalind Farnam Dudden

ISBN: 1-55570-604-5. 2007. Book and CD-ROM. 500 pp.

MLA member: \$76.50 plus \$9.25 shipping and handling

Nonmember: \$85.00 plus \$9.25 shipping and handling

Evaluation tools are an essential part of improving service and proving the library's value. This easy-to-understand how-to outlines the use of five of the most important and popular methods of evaluation:

- Needs assessments
- Performance improvements
- Benchmarking
- Library standards
- Outcome measures

Each chapter includes step-by-step guidance for defining goals, staffing the project, developing a timeline, collecting data, analyzing findings, and sharing results. The five different methods are illustrated with real-world examples, showing what libraries evaluated and how findings helped change their organization. Invaluable managerial tools, including checklists, forms, worksheets, and more — all reproducible from the CD-ROM — help you implement the methods easily and affectively. Managers in all types of libraries will find this an informative and practical resource for improving their organization. ca

## MEMBERSHIP NEWS

SUBMITTED BY KAREN WELLS

Debbie Taylor secured a job as a Reference-Fiction Collection Development Librarian at the Englewood Public Library. Her first day on the job was August 24<sup>th</sup>. Debbie will continue to serve on the CCML Membership Committee and continue being co-convenor of the Medical Paralibrarians Group. Luckily for us, she will also continue being a volunteer Librarian at Exempla Lutheran. CONGRATULATIONS, DEBBIE!

SUBMITTED BY CAROL OLDS

I am now working as the Director of Libraries at Pikes Peak Community College in Colorado Springs. Pikes Peak Community College has 3 campuses in Colorado Springs with 2 academic

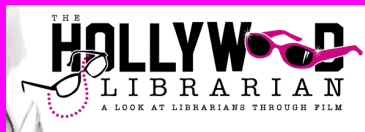
*Continued on next page...*

libraries—one at the north campus, Rampart Range, and the main library at the Centennial Campus south of town next to Ft. Carson Army Base. It is quite the change for me—from a solo medical librarian to a director of 2 libraries and 11 staff. Makes my head spin! My staff has truly impressed me with their talents, knowledge, and passion for their work.

## **SUCCESSFUL BOOK SALE IN ROCK SPRINGS!**

SUBMITTED BY KATHY TACKE

The Quality Department and I (Media and Resource Center) at Memorial Hospital held a book sale to benefit the Salvation Army in Sweetwater County, WY. We began asking for donations early in June and the space I allocated for the donations was filled by sale day. We accepted all kinds of books and media, non-fiction, fiction and children's. I incorporated my outdated medical titles in the sale, also. We decided on a Hawaiian/Luau theme and decorated our classrooms accordingly and played soft music in the background. We created a "reading corner" with a comfy chair, blanket, and soft light. Nutrition Services helped us out by coordinating the day's menu with a luau theme and decorations. Prices were very reasonable, \$.50 for a paperback, \$1.00 per hardback, and videos/CD's were individualized based on content. Medical titles started at \$2.00. We also had a raffle drawing for three summer fun baskets and a Dorland's Dictionary and handed out leis and themed bookmarks. We brought in approximately \$700.00! It was great fun to put on and a good way to promote library services and shed a positive light on the Quality and Accreditation Department as well. CG



### **THE HOLLYWOOD LIBRARIAN DOCUMENTARY FILM SHOWING DURING BANNED BOOKS WEEK 2007, SEPTEMBER 29 - OCTOBER 6**

October 2 at 7 PM  
Pueblo City County Library  
100 E Abriendo Ave., Pueblo, CO 81004

October 2 at 2 PM and 7 PM  
Bemis Public Library  
6014 S Datura St., Littleton, CO 80120

October 3 at 2 PM and 7 PM  
Auraria Campus [Room to be announced]  
1100 Lawrence, Denver, CO 80204

October 4 at 5 PM and 7 PM  
DU, Sturm Hall Lindsay Auditorium  
2000 E Asbury Ave., Denver, CO 80210

October 5 at 7 PM  
Highlands Ranch Library  
9292 Ridgeline Blvd., Highlands Ranch, CO 80129



ARTIST'S CONCEPTION

## NEW UCDHSC LIBRARY BUILDING NEARS COMPLETION SUBMITTED BY CATHERINE REITER

After an aggressive, fifteen-month construction period, the new University of Colorado at Denver and Health Sciences Center's Health Sciences Library is almost complete. Most areas of the building were finished on schedule in July. Four remaining areas will be completed in September.

During August and September, new furniture and equipment will be installed while various systems are tested: telephone lines; network infrastructure; security systems; temperature and humidity controls; special environmental controls and protection systems for rare books and server equipment; and other operational basics. The Library is scheduled to begin moving collections, existing equipment and furniture, and personnel in early October. Located on the Anschutz Medical Campus (<http://www.uchsc.edu/anschutzmedicalcampus/>), the new Library is scheduled to open in mid-October.

Some of the notable features of the new building include more than thirty group and individual study rooms of various sizes, banks of public computers and media stations, a gallery, a videoconferencing room, and a café at the library entrance. Patio seating will allow users to enjoy Colorado's wonderful outdoor weather.

Building materials and colors are derived from the natural elements and colors of Colorado. For example, the distinctive west tower features an unusual roof representing the five-petal columbine, Colorado's state flower. The design and colors are repeated throughout the interior of the building. Large windows bring in abundant natural light and frame beautiful mountain views.

Read more about the new library in the July 12 issue of the Silver & Gold Record <https://www.cusys.edu/sg/messages/5675.html> Check out the Library@Anschutz web page at <http://hsclibrary.uchsc.edu/anschutz/index.html> for new photographs and the latest announcements.

For new phone numbers and other contact information for the new location, please consult our library website at <http://hsclibrary.uchsc.edu/> after October 8<sup>th</sup>. Email addresses will remain the same, following the format of [firstname.lastname@uchsc.edu](mailto:firstname.lastname@uchsc.edu) c6

## LIBRARIANS TUTOR AT EBHC WORKSHOP FOR 9<sup>TH</sup> YEAR SUBMITTED BY LISA.TRADITI

The 9<sup>th</sup> Rocky Mountain Workshop on *How to Practice Evidence Based Health Care (EBHC)* took place August 5-10, 2007, at the Cheyenne Mountain Resort in Colorado Springs, Colorado. Librarian Tutors for the workshop were:

- Susan Byars, Librarian, Hospice of the Bluegrass, Lexington KY
- Lynne Fox, Education Librarian, Health Sciences Library, University of Colorado at Denver and Health Sciences Center, Denver CO
- Stephanie Fulton, Assistant Director, Research Medical Library, MD Anderson Cancer Center, Houston TX
- Jenny Garcia, Medical Librarian, Coe Library, University of Wyoming, Laramie WY
- Lilian Hoffecker, Reference Librarian, Health Sciences Library, University of Colorado at Denver and Health Sciences Center, Denver CO
- Joanne Muellenbach, Director, Dr. Serafina "Penny" Petrone Health Information Resource Centre, Northern Ontario School of Medicine, Lakehead University, Thunder Bay, ON
- Jan Rice, Assistant Director, Harrington Library of the Health Sciences, Texas Tech University, Amarillo, TX
- Lisa Traditi, Head of Education, Health Sciences Library, University of Colorado at Denver and Health Sciences Center, Denver CO

The Librarian Tutors were easily identified by buttons that accurately identified each as "One Helluva Damn Fine Librarian!" Many of the participants and other tutors asked where they could get such a button for their fine librarians at home. This and other fine items attesting to the excellence of our profession can be found at <http://www.cafepress.com/buy/librarian>



Librarians worked alongside internationally known EBHC experts, such as Andy Oxman, Scott Richardson, Peter Tugwell, and Lisa Bero. Participants were divided into eight small groups, focusing on clinical, teaching, and policy topics. Two small groups consisted of members of the National Hospice Working Group (<http://www.nhwg.org/>). One group had all its members from the Pan American Health Organization (<http://www.paho.org/>). The Health Care Policy Group included legislators and staff from Missouri, North Carolina, Minnesota, Connecticut, and British Columbia. The remaining four small groups concentrated on advanced EBHC skills, clinical practice, and teaching EBHC.

Librarian Tutors worked with their groups and with individual group members to learn how to ask an answerable question using the PICO format and how to locate evidence-based research information. Through the generosity of a number of vendors, a large collection of EBHC online databases and other resources are made available during the workshop and for several days afterward. To see the workshop resource page, point your browser to <http://grinch.uchsc.edu/education/ebhc/> Please note that the free trials ended on August 31, 2007. To learn more about the Rocky Mountain EBHC Workshop, go to <http://ebhc.uchsc.edu/>

**“PROVING YOUR WORTH”**  
**SUMMARY OF WORKSHOP PRESENTED BY**  
**MICHELYNN MCKNIGHT, PHD, AHIP ON MARCH 30, 2007**  
SUBMITTED BY BETH TWEED

How do we convince non-librarian decision makers of the value of librarians’ essential services? Michelynn McKnight shared professional business and political tools that librarians should be using to convey their worth. Some of Dr McKnight’s practical tips include:

- Professionals: Know, Show and Tell: Constantly educate others about what we do by the use of tag lines, elevator speeches, short declarative sentences without library jargon
- Don’t minimize what we do by making everything look so easy
- “Numbers tell, stories sell”
- We are all managers and marketers
- Be positive in your approach, signage, and when presenting a problem, offer a possible solution
- Proclaimers instead of disclaimers
- Marketing: Research
  - WHO are they?
  - WHAT information services do they need?
  - WHERE do they need them? Observe: go to their environment
  - WHEN do they need them? (How fast?)
  - HOW can you provide them
- Marketing: Image
  - The Place
  - The Communication
  - The Product
  - The Staff
  - Use of branding, tags, pens, etc. What makes you look good?
  - “If image doesn’t reflect our credibility we are not going to survive and prosper”
- Marketing: Promotion
  - The **Service** or the Place?
  - Real services, not stunts
  - Keep it simple: Most important sentence first, be specific, active not passive messages
- Political Tools
  - Know your organization (What’s the business? Who is where on the chart? What’s the culture?)
  - Build a positive history (Respect and self respect, Face time, meetings, receptions, picnics & events)
  - Inform decision makers (solve their information problems, tell the good stuff, and tell your boss the bad stuff to prevent blind-siding)
  - Turn confrontation into innovation (the reference question in disguise, complainers are expressing an unmet want or need, business not personal, find common ground, creative win-win)

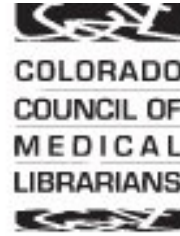
A very informative workshop! c<sub>a</sub>

**DOES YOUR LIBRARY NEED A NEW BOOKMARK?**  
SUBMITTED BY ADELAIDE FLETCHER

You could use the Colorado Council of Medical Librarians' new "Why do you need a professional medical librarian?" bookmark. It is one-sided so you can display your library's information on the reverse.

The bookmark is freely available here in the .pdf, .jpg, and .tiff formats: <http://www.ccmlnet.org/Advocacy/> (look under "Miscellaneous: CCML Bookmark")

There is no copyright as I wish to see medical librarians download, improve upon, and adapt the bookmark to their own libraries. Thanks to the Advocacy Committee members for helping me form the finished product and thanks to the Colorado Association of Law Libraries for the idea. <sup>cc</sup>



Why do you need a professional medical librarian?

Because a medical librarian can...

- ~ Help you find answers!
  - Conduct expert searching of the biomedical literature
  - Enhance patient outcomes by providing quality consumer health information
  - Deliver resources to support Evidence Based decisions
  - Facilitate current awareness
  - Teach research techniques to save you time
  - Help you avoid unnecessary tests and procedures

"Knowledge is of two kinds. We know a subject ourselves, or we know where we can find information upon it."

-Samuel Johnson, 1775

**“STRATEGIC PLANNING IN REVERSE”**

**PRESENTED AT MLA IN PHILADELPHIA, MAY 19, 2007 (8 AM – 3 PM)**

SUBMITTED BY NANCY PETERSON

Pat Wagner’s recent CE class at MLA on “Strategic Planning in Reverse” offers a practical and useful way to gain an accurate picture of one’s work environment and to plan a future course. Essentially, it offers the opportunity for all participants to prioritize and declare their primary duties, to learn about and comment on the duties of everyone else, and to ask questions and offer suggestions on everything discussed. The end result should bring about mutual understanding, clarity of purpose or mission, and unity in future direction.

*Continued on next page....*

Pat makes it clear from the beginning that this process is not for “fixing” people. In fact, she advises that only “healthy” staff participate in it. Her method takes some time, but it is not complex and has only a few basic steps:

- Each participant creates a “snapshot” of what they do, sorted by importance, and writes it on a board or large sheet of paper.
- Each “snapshot” is commented on in writing by everyone else.
- Each person explains what they wrote and why, and discusses with the group any comments.
- Each person modifies their “snapshot,” creates a new one, if necessary, and gives all participants a copy.
- A final plan may be produced from the outcome, if desired.

The actual course contains much more information and provides many helpful details. Pat says about 75% of participants make at least one change to their “snapshot.” She recommends using an outside facilitator, perhaps someone from the Human Resources department. The outcome of this program helps eliminate less useful projects, while giving feedback without getting personal. Pat says that her system works well for budgeting, team evaluations, staff meeting discussions, project management, and creating benchmarks for projects. The outcome will also produce new priorities, consistency of purpose, and alignment with a new plan.

This method can be repeated annually, or as often as necessary, especially if much change is occurring at one’s workplace. Pat also offers post-class consultation to those who attended her course. She says this class provides an excellent, proven method for improving communication and coordination at one’s library, and I would recommend it to anyone wishing to advance their library. I am grateful to CCML for giving me the grant to have the opportunity to attend this CE course. ca

## CCML LIST CHANGES

SUBMITTED BY JEFF KUNTZMAN

The Colorado Council of Medical Librarians (CCML) discussion list is an electronic forum for Colorado and regional medical librarians as a means for communicating with each other regarding items of professional interest. Joining the list is not an automatic process - once you send the subscribe command, the list administrator will add you within a day or so. The list has a no-spam policy, and advertising by library vendors is not permitted. Information about the list is on the CCML web page at <http://www.ccmlnet.org/Listserv.html>

Suggested topics for the CCML list include:

- \* CCML business
- \* Job postings
- \* News about members and their libraries
- \* Items of interest to the membership
- \* Offers of weeded materials and equipment
- \* Requests for assistance with library-related problems or questions

*Continued on next page....*

Presently the listing of CCML list members is available to other list members. This list membership is concealed to non-subscribers (and spammers). You may recall that the list has undergone a recent software change. It's now possible to do a few more things. (The list has gone from "Listproc" to "LISTSERV™"). I'll also be putting this info up on the CCMLNET list web page. Let me know if you have questions. All the info below is optional:

To conceal your identity and email from other CCML subscribers, here is the command to send by email (enter command in text, not in subject line). `set ccmlnet conceal`

If you are interested in receiving CCMLNET in digest form, here is the email command to send to [listserv@lists.uchsc.edu](mailto:listserv@lists.uchsc.edu) (enter command in the text, not the subject line) `set ccmlnet digest`

If making a change, send all email commands to the list administrative address at: [listserv@lists.uchsc.edu](mailto:listserv@lists.uchsc.edu) I am also happy to make any changes for you, just email: [jeff.kuntzman@uchsc.edu](mailto:jeff.kuntzman@uchsc.edu) If your email address changes, I will still need to make that change for you. The address for posting to the list remains constant: [ccmlnet@lists.uchsc.edu](mailto:ccmlnet@lists.uchsc.edu) CG

## **DENVER MEDICAL LIBRARY OVID CONSORTIUM HOLDS MEMBERSHIP MEETING SUBMITTED BY ROZ DUDDEN**

The Denver Medical Library Ovid Consortium has been purchasing Ovid products since 2002. For 2007, they had 23 member libraries with 36 librarians serving 31,708 employees. If you were to look at the aggregate of this varied group, each librarian served 888 people.

The main benefits of library membership are a reduced price for the product and a high number of simultaneous users. The group holds an annual meeting to discuss policies. Members sign a commitment to participate by December 1 of each year. Because the group is a consortium of libraries, they have a policy that any library that wishes to join must have "dedicated information services personnel." This year the group met recently to decide if we could quantify that policy. It was felt that institutions with no library personnel or very limited personnel would be taking advantage of the hard work of the group to maintain the consortium. Communication is difficult with no library personnel and the customers of that service are often not well served.

A survey was taken of how many institutional FTEs and library FTEs each member had. After analysis and discussion, it was decided that an institution needed one "dedicated information services personnel" to serve 2,500 employees. While not ideal, this ratio was deemed to be an adequately staffed library. So a hospital with 775 employees and .5 library staff would mean that

*Continued on next page...*

one librarian would serve 1547 people (775 / .5). Or a hospital with 1990 employees and 3 library staff would mean that one librarian would serve 666 people (1990 / 3). Now when a hospital or other organization asks to join, the group will have criteria to make a decision whether or not that institution has an adequate library service. Also when library staff is cut, an institution may be asked to leave.

In November of each year, CCML members get a letter of invitation to join and these new policies will be reflected. c6

## **MUSINGS BY MAXWELL**

SUBMITTED BY DICK MAXWELL

“Hello and thank you for calling Springfield Financial Services. My name is Jack. How might I be helping you today?”

“...uh...well I thought I was calling Dr. Hopkins’ office...I guess I dialed the wrong number...”

“Oh! Please wait...”

(Sound of clicking keyboard)

“Yes...hello and thank you for calling Dr. Ellen Hopkins’ office. My name is Fred. How may I help you this evening?”

(Pause)

“I...Fred, you sound a lot like Jack from the financial place.”

“We both went to Michigan State.”

“Ah...so that’s quite a Midwestern accent you have there. Can I talk to Dr. Hopkins?”

“Dr. Hopkins is not to be taking calls this day now. She has designated us as the call-takers.”

“Well...no offense, Fred...but who exactly do you mean by ‘us’?”

“Ah, a very good question and one that should for certain be answered.”

(Pause)

“Will you be answering it?”

“Oh, I beg your pardon please. We are a highly trained group of medical professionals that Doctor...Hopkins has chosen to help her patients when she is unable because of pressing business elsewhere. Please let me know the nature of your problem and we will begin to deal with your situation.”

“Are you sure there’s not a doctor on call for her? That’s the way I thought it was done.”

“Oh my goodness, no, sir. The doctor has asked us to tell you that in response to the increasing costs of health care, and in the good interest of getting only the best information and care to her patients, she has become partners with us in offering you 24 hour a day helpful advising.”

“Can I ask where you’re located?”

“Oh my yes.”

“OK, where?”

“Duluth.”

“You’re in Minnesota?”

“Oh no sir. Duluth.”

*Continued on next page....*

“OK...I’ll bite. Fred, I’m having really bad cramps in my lower abdomen.”

“I am very sorry to hear this, sir.”

(Silence)

“No...I think you’re supposed to ask some questions and try to help me out.”

(Keyboard clicking sounds)

“Thank you for calling the Department of Transportation. Your call is very important to us. How may I...?”

“What?”

“...oh...yes...have you tried turning the device off and then on again?”

“Fred? Hello? I called about my cramps?”

(Clicking)

“It is sunspots causing technical problems with this communication I believe, sir. You have a tummy ache?”

“Well kind of, but it’s really a little lower. You do know that I’m an adult? I’m 43 years old.”

“Ah...I see where the confusion has come to you.” (more clicking) “It is below the belly button where the pain has found itself?”

“Yes.”

“Excellent! We are making progress now. I must ask you about your diet next...what consisted of your last meal?”

“Let’s see...I had a bacon cheeseburger and curly fries...about two hours ago.”

“Oh dear...this cheeseburger was made up of beef, then?”

“Well sure it was beef.”

“You know, sir...(clicking)...you know that...eating the sacr...the beef...it could be what the problem is due to. Could I connect you to a diet person who can talk to you about this?”

“I guess...is this going to take much longer? There’s a Broncos game on.”

“Ah...I am a great enthusiast of the World Cup myself. We will attempt to expedite...here she is....”

(Falsetto voice) “Yes good evening sir. This is Debbie.”

“Debbie...Fred, is that you?”

“No indeed it is not me, sir. I am certainly Debbie, and would like to counsel you about your choice of the beef meat product which is most likely the cause of your tummy...cramping abdomen.”

“OK...you know, I’m feeling quite a bit better. I think you...both of you...have helped me quite a bit. I’m going now.”

(Fred) “Oh please, sir...one more moment. Are you certain that our interchange has been satisfactory enough for this time?”

“Yeah...it’s been fine.”

“Is there anything else that we can do for you during the course of this telephone call, sir?”

“No...goodbye now. Tell Dr. Hopkins thanks when you see her.”

(Beeping noise, more clicks)

“Wait please...hold on...not you sir...I just...well we do thank you for calling Springfield Financial Services and as always I would remind you to diversify.”

“I’ll try to remember.”

(Click) c6

## 2007 - 2008 CALENDAR

### September

19 Meeting

### October

4\* Executive Committee Meeting, National Jewish Hospital, 8:30-10:30 AM.

15 Council Quotes Deadline

22 Mailing Deadline

24 Mailing

\*October Executive Committee Meeting moved to first Thursday to avoid conflict

### November

14 Meeting

2007 MLA Meeting May 18-23, 2007

2007 MCMLA Conference: St. Louis, MO Oct. 12-16, 2007

2007 CAL Conference Denver, CO Nov. 8-10

### January

10 Executive Committee Meeting, 8:30-10:30 AM, TBA

21 Council Quotes Deadline

23 Mailing Deadline

25 Mailing and Renewal Notices Mailing

### February

20 Meeting

### March

10 Council Quotes Deadline

13 Executive Committee Meeting & Luncheon, Location to be announced

17 Mailing Deadline

19 Mailing

30 Renewal Notices Return Deadline

### April

16 Annual Meeting

### PUBLICATION STATEMENT

Council Quotes is a publication of the Colorado Council of Medical Librarians (CCML). CCML / P.O. Box 101058 / Denver, CO 80210-1058. Subscription is a benefit of membership. Editor, Deb Weaver; Associate Editor, Kate Elder; Contributors, CCML members. Web version is available at: <http://www.ccmlnet.org/>

## COLORADO COUNCIL OF MEDICAL LIBRARIANS OFFICERS AND COMMITTEE CHAIRS 2005 /2006

### *Elected Officers*

President	Gene Gardner
President-Elect	Lilian Hoffecker
Secretary	Stephanie Weigand
Treasurer	Addie Fletcher
Past-President	Amanda Enyeart

### *Appointed Officers*

Newsletter Editor	Deb Weaver
& Assoc. Editor	Kate Elder
Mailing Coordinator	Bettye Snipe
Membership Database Coordinator	Beth Tweed
Parliamentarian	Jerry Carlson
Discussion List Owner	Jeff Kuntzman

### *Standing Committee Chairs*

Advocacy	Stephanie Weldon
Education	Carole Olds
Membership	Lynda Lillwitz
Internet	Shandra Protzko
Nominating	Joyce Condon
Marla Graber Award	Catherine Reiter

### *Ad Hoc Appointments/Chairs*

Colleague Connection Representative	Barbara Verble
CAL Marketing Committee Representative	Ellen Graves
Colorado Library Political Action Committee	Suspended
Library Cooperation	Sara Katsh

### SIG Conveners:

Consumer Health	Dana Abbey
EBM	Suspended
Medical Paralibrarians	Debra Miller and Debra Taylor